




PAMBANSANG MUSEO NG PILIPINAS
NATIONAL MUSEUM OF THE PHILIPPINES

ADDITIONAL ANNEX

NMP-CMV-WP-01 – ANNEX 10.2

 <p>PAMBANSANG MUSEO NG PILIPINAS NATIONAL MUSEUM OF THE PHILIPPINES</p>	VISITOR EXPERIENCE MANAGEMENT PROCEDURE	
	Document Reference No.	NMP-CMV-WP-01
	Effectivity Date:	07 June 2023
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ANNEX 10.2

Visitor Guidelines

Walk-in visitors are welcome but advance online booking is still required for groups of 20 persons and above through <http://reservations.nationalmuseum.gov.ph/>

I. Visitor Hours

- a. The National Museum of Fine Arts, National Museum of Anthropology, and National Museum of Natural History are open to the public from Tuesdays to Sundays (except religious holidays) from 9:00 AM to 6:00 PM.
- b. Please arrive at least 30 minutes before closing time.

II. Who May Visit


Open to everyone.

III. Preparing For Your Visit

- a. Walk-in visitors are accepted. For groups of 20 persons and above, make an advanced booking at <http://reservations.nationalmuseum.gov.ph/> at least five (5) days prior to the day of the planned visit. Same day bookings will not be entertained.
- b. If the **Book A Tour** tab is unavailable, or if you were unable to receive an automated email response, you may send your booking request via email to reservation@nationalmuseum.gov.ph. To follow up on your booking request, please call us at **(02) 8298-1100 local 3000**
- c. Guided tours are available subject to approval and availability of Museum Guides. The letter of request shall be sent to reservation@nationalmuseum.gov.ph.

IV. General Guidelines

- a. **Baggage Deposit.** Baggage counters are available upon entry. Prohibited items must be deposited at the counters.
- b. **Prohibited Items.** The following items are NOT permitted inside the museum buildings:
 - Big bags, luggage and other bulky items larger than 33 x 43 cm (13 x 17 in)
 - Backpacks (except for baby backpack carrier should be carried in front)
 - Food and beverage
 - Tumbler, bottled water
 - Hats and caps
 - Umbrella
 - Video camera
 - Selfie stick, and tripod
 - Headphones and headsets
 - Art materials and toys
 - Shades and dark sunglasses
 - Plant, flower or organic material
 - Wrapped package, gift package
 - Pets
- c. **Dress Code.** We encourage you to dress appropriately keeping in mind the sensitivities other visitors may have. Extremely revealing clothes are prohibited.

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d. **Photography.** Taking of pictures is allowed inside the museum premises. However, the use of camera flash is strictly prohibited. Commercial/Professional photography, photo shoot and media coverage should secure necessary permit.

e. **Videography.** Personal videography is limited to specific areas and galleries. Commercial/Professional videography, live streaming, vlogging, video shoot, and media coverage should secure necessary permit.

- f. **Decorum**
- Strictly no touching of exhibits (paintings, sculptures, and other objects in display)
 - Please keep your voices low while inside the galleries. No shouting allowed
 - Do not lean on glass showcases and pedestals, and do not step on the platforms.
 - DO NOT PLACE ANY ITEMS such as cellphones, cameras, and bags on the exhibits and pedestals.
 - Running, dancing, and playing inside the museum are not allowed.
 - Sitting and lying on floors are not allowed.
 - Staircase should be free from obstruction. Staying and sitting along the staircase is prohibited.
 - **The NMP reserves the right to refuse the entry or to dismiss individuals or groups who will violate the abovementioned policies.**